

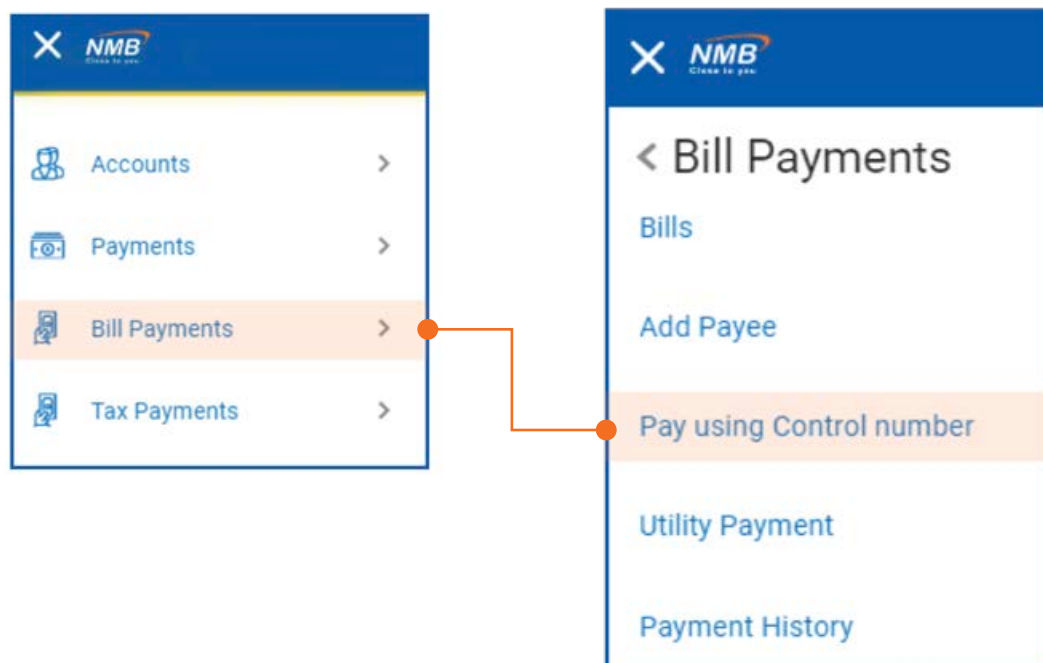


# GOVERNMENT PAYMENTS (GEPG)

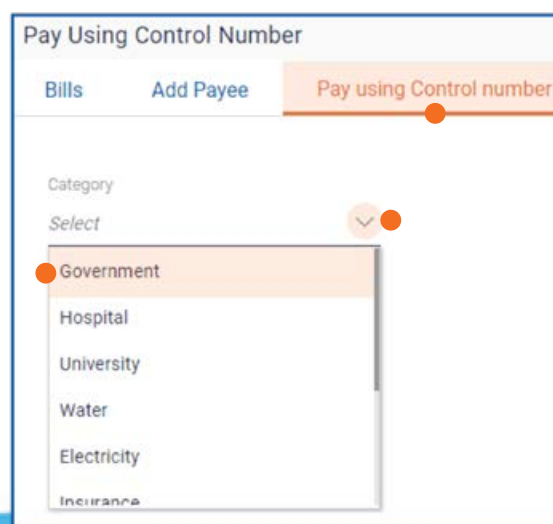
## User Guide

Pay Using Control Number this option for all Governments payments that require Control number (GePG payments). With this option, no need to register with a biller to pay them online. With Quick Bill Pay, you can pay a biller without registering NMB's Bill Payment Service makes online bill payment & recharges hassle free.

1. To perform Payments by using control number, go to main menu select Bill Payments then Pay by using Control number



2. After selecting pay using control number below screen will display, go to category and see all billers that can be paid under pay using control number these are Government, Hospital, and University etc.



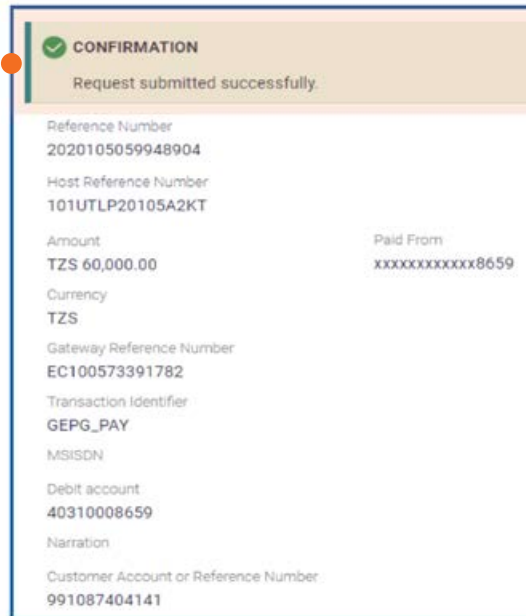
3. Select Government biller you want to make payments “GEPG” below screen will display to proceed with payment, after selecting specific category , Biller name, insert control number then Fetch Bill Details of a specified control number

The screenshot shows two parts of the interface. On the left is the 'Pay Using Control Number' form with the following fields: Category (Government), Biller Name (GePG), Biller Type (Payment), and Control Number (991087404141). A 'Fetch Bill Details' button is at the bottom. On the right is the details view for the selected biller, showing: BOL (Tanzania Police Force), AGT (Failing to stop a vehicle - S.113(2)), INV (92010500022197), AGN (T), CCY (TZS), BillExpiryDate (2020-07-01T23:59:59), Note (This biller accepts payment via Account), Pay From (xxxxxxxxxxxx8659), Balance (TZS), Payment Amount (TZS), and View Limits. A 'Submit' button is highlighted at the bottom of the details view.

4. When transaction is successfully submitted below payment details will display for review before confirmation

The screenshot shows two parts of the interface. On the left is the 'REVIEW' screen with a message: 'You initiated a request for Bill payment. Please review details before'. It lists the same details as the previous screen: Category (Government), Biller Name (GePG), Biller Type (Payment), BOL (Tanzania Police Force), AGT (Failing to stop a vehicle - S.113(2)), INV (92010500022197), AGN (T), CCY (TZS), BillExpiryDate (2020-07-01T23:59:59), and Payment Type (Account). On the right is the 'Payment Type' details view showing: Payment Type (Account), Pay From (xxxxxxxxxxxx8659), Payment Amount (TZS), and Pay When. A 'Confirm' button is highlighted at the bottom of the details view.

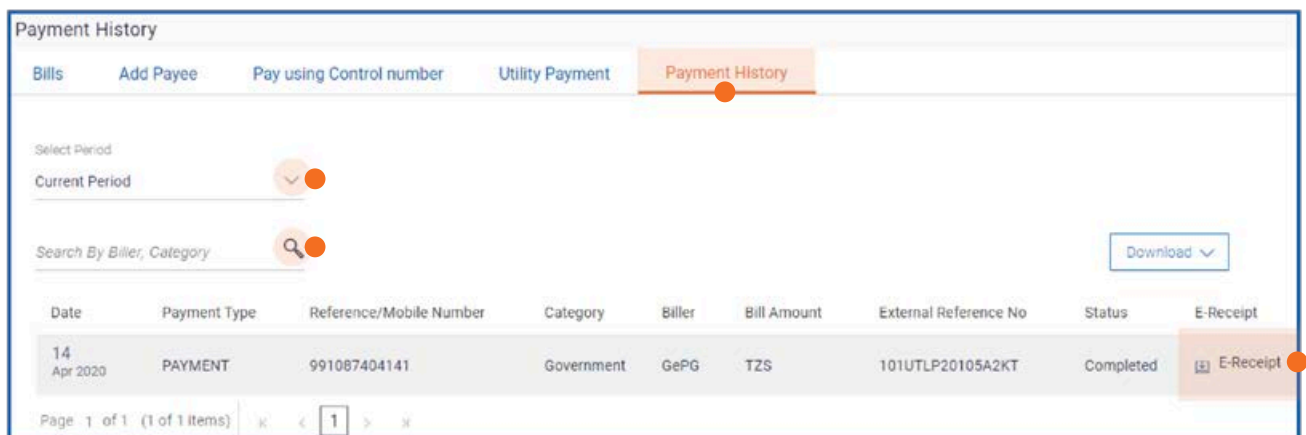
Transaction is successfully completed as per below confirmation note



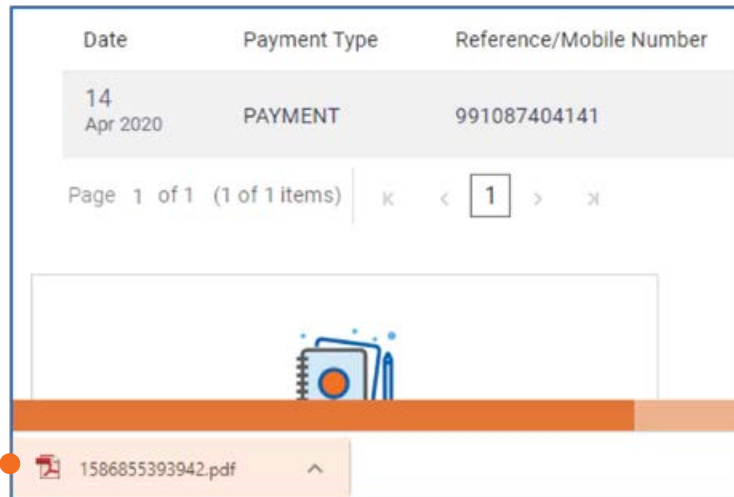
## 5. How to get payment E-receipt

Go to payment then Payment History, the current transactions under Payment will be indicated on the payment history page but also transaction can be search by date range, biller or category

Select specific transaction by reference number then download by clicking E-Receipt from the screen



The downloaded receipt will drop to the below screen



Below is the sample of the downloaded E-Receipt this can be used as a proof of payment

The image shows a sample of an Electronic Bill Payment receipt. It features the NMB logo with the tagline 'Close to you' in the top right corner. The title 'Electronic Bill Payment' is displayed in a dark header bar, along with the timestamp '14 Apr 2020 12:09:54'. The main body of the receipt is a table listing various payment details.

Electronic Bill Payment		14 Apr 2020 12:09:54
Host Reference Number	101UTLP20105A2KT	
Biller Name	GePG	
Amount	TZS	
Pay From	xxxxxxxxxxxx8659	
Bill Date	14 Apr 2020	
Debit account	40	
Customer Account or Reference Number	991087404141	
Currency	TZS	
MSISDN		
Gateway Reference Number	EC100573391782	